

**مؤسسة مخزومي**  
**Makhzoumi Foundation**

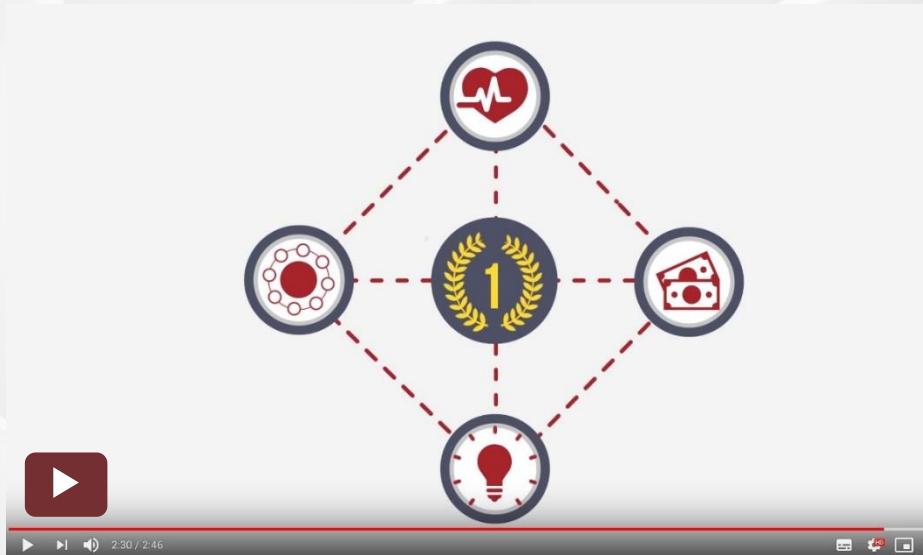


# IMPACT REPORT

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## 2020

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**MORE THAN 3 MILLION SERVICES  
FOR OVER 650,000 BENEFICIARIES**

## Services By Numbers *Since 1997*



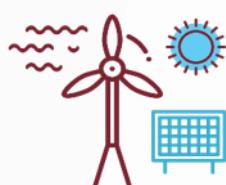
**839,816**  
**Healthcare  
Services**



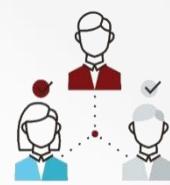
**151,057**  
**Training  
Certificates**



**12,155**  
**Micro  
Loans**



**319,153**  
**Environment & Development  
Outreach**



**1,234,198**  
**Humanitarian  
Assistances**

Makhzoumi Foundation is committed to support the implementation of the Sustainable Development Goals as follows:

<b>1 NO POVERTY</b>  <b>DP / VTP MC / RP</b>	<b>7 AFFORDABLE AND CLEAN ENERGY</b>  <b>DP</b>	<b>13 CLIMATE ACTION</b>  <b>DP</b>
<b>2 ZERO HUNGER</b>  <b>RP</b>	<b>8 DECENT WORK AND ECONOMIC GROWTH</b>  <b>DP / VTP MC</b>	<b>14 LIFE BELOW WATER</b>  <b>DP</b>
<b>3 GOOD HEALTH AND WELL-BEING</b>  <b>HC / RP</b>	<b>9 INDUSTRY, INNOVATION AND INFRASTRUCTURE</b> 	<b>15 LIFE ON LAND</b>  <b>DP</b>
<b>4 QUALITY EDUCATION</b>  <b>VTP</b>	<b>10 REDUCED INEQUALITIES</b>  <b>DP / HC / VTP MC / RP</b>	<b>16 PEACE, JUSTICE AND STRONG INSTITUTIONS</b>  <b>DP</b>
<b>5 GENDER EQUALITY</b>  <b>DP / HC / VTP MC / RP</b>	<b>11 SUSTAINABLE CITIES AND COMMUNITIES</b>  <b>DP</b>	<b>17 PARTNERSHIPS FOR THE GOALS</b>  <b>DP / HC / VTP MC / RP</b>
<b>6 CLEAN WATER AND SANITATION</b>  <b>RP</b>	<b>12 RESPONSIBLE CONSUMPTION AND PRODUCTION</b>  <b>DP</b>	<b>GOALS SUSTAINABLE DEVELOPMENT</b>

**DP:** Development Program

**MC:** Micro Credit Program

**VTP:** Vocational Training Program

**RP:** Relief Project

**HC:** Health Care Program

# 168,045

## Services offered in 2020

### Our Mission Statement

To mobilize resources, build partnerships and develop the capacities of our community in Lebanon while promoting targeted education, affordable healthcare, workable startups, sustainable development and secured livelihoods.

### OUR SERVICES



*The systematic approach to maintaining and improving the quality of patient care within our primary health care program is at the core of every effort done.*

*Vocational training at Makhzoumi Foundation is organized very systematically on the basis of vocational groups. A vocational group includes trainees whose work activities are based on similar technical skills and who need related expertise in order to perform their job.*



*We provide financial and non-financial services to Lebanese micro-entrepreneurs who wish to establish or to develop a business activity to increase their income and improve their economic status.*

*Makhzoumi Foundation is one of the leading NGOs in the implementation of development projects that focus mostly on the environment, civic engagement, awareness and evolution of local communities.*



*Makhzoumi Foundation Relief Project was initiated in 2011 as an emergency response to the Iraqi and Syrian crisis in Lebanon. The project provides services that include basic assistance, child protection, services related to gender-based violence, to persons with specific needs and street children.*

# A glance at some Activities in 2020

## **RESO – Resilience and Sustainable Economic Opportunities for Syrian Refugees and Host Communities in Lebanon**

The BMZ project in partnership with Save the Children in Bekaa started in the most challenging time that passed over Lebanon. Emerging from the security, health, political situation that not only affected peoples' mental health but also their economic situation, security level and social interactions. Despite the challenges the target was achieved. This project targeted a group of 253 beneficiaries distributed over 11 vocational training courses and placed in 150 internships.

## **Corporate Social Responsibility Regional 1-day Workshop Online**

Part of the partnership between CSR Regional Network & Makhzoumi Foundation a regional training was organized on International Humanitarian Diplomacy Training with 40 attendees from MENA from Lebanon and the Arab Region.

## **UNHCR- COVID19 Project**

As a response to the pandemic, MF took it upon itself to join forces with UNHCR in the combat. A team of **3** registered nurses and **4** community health volunteers performed remote and on-site health educations on the management of COVID-19 infection. In support of the families and the individuals themselves, cases from Beirut and Mount Lebanon were targeted by the project, reaching up to more than **1,000** positive case and around **400** suspected cases.

## **UNICEF- MNCAH Project**

A dynamic team of community health workers carried out a community-based educational intervention entitled Maternal, Newborn, Child and Adolescent Health project. The UNICEF sponsored program promotes community knowledge and awareness on proper breastfeeding and child feeding practices as well as other health concerns such as: immunization, reproductive health, mental health, personal hygiene in the context of COVID-19.

## **Relief International**

The RI project was effectively into action during the last quarter of 2020. The partnership with RI allowed MF PHC to provide accessible and affordable health services to individuals from different backgrounds. Believing in the equal right of every person to the access of high quality health services, we coordinated closely with RI in an attempt to subsidize the health services for our Lebanese and non-Lebanese beneficiaries.

## IDEA.ls:

As Phase II of the project with Positive Planet International (PPI), IDEA.ls, a coaching service that MF has implemented with PPI, targeting 24 Projects from the graduated trainees of the first project or having received the same Entrepreneurship training. PPI trained the coach and followed up with the implementation of the project on its online platform.

It was implemented from January 2020 till July 2020. The coach has followed up a group of 24 persons, out of whom 8 dropped and 16 graduated.

The first plan was to use a blended approach. But with the COVID-19 pandemic precautions, a full online method was chosen. An planned online graduation ceremony was also cancelled due to the Beirut Port Explosion.

## LWR - Home Appliances to Families Affected by the Blast

The project was funded by LWR and implemented by Makhzoumi Foundation in cooperation with the Relief unit at MF. It included the distribution of home electrical appliances to 167 families to replace those damaged by the August 4 blast, in several areas in Beirut. The items distributed were: refrigerators, microwaves, ovens, televisions, and washing machines.

## LWR – RETURN

The project: Returning Evacuees to Urban Residences Now (RETURN), is funded by USAID Bureau for Humanitarian Assistance (BHA) under the Shelter & Settlements sector. RETURN is managed by Lutheran World Relief (LWR) in coordination with its Lebanese partner, Makhzoumi Foundation (MF) and aims to help make time spent in temporary shelter schemes as brief as possible to reduce the number of individuals displaced or experiencing physical or environmental threats while remaining in dwellings in disrepair.

## Street and Working Children

During 2020, the SaWC team worked on supporting, influencing and empowering both children and their families in order to bring out and develop their skills so that they could maintain a better well-being. The team aimed on growing the confidence and self-esteem of their beneficiaries. They encouraged independence, built resilience, developed their self-respect and motivated them to be better learners. In addition, they provided continuous support for the families during COVID-19 and after Beirut blast.

## Empowerment through Integration (ETI) project:

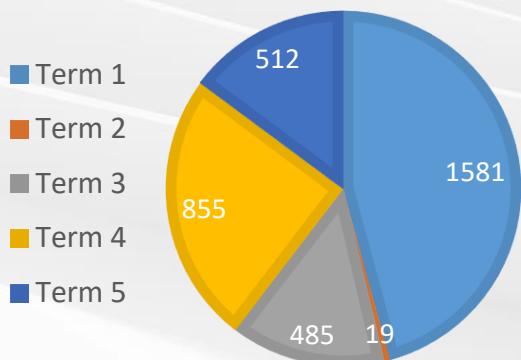
ETI's Life Skills Extension Program (LSEP) offered one-to-one training sessions to participants with visual impairments referred to ETI by Makhzoumi Foundation and UNHCR. During 2020, the ETI's life skills trainer contributed to supporting and empowering participants with disabilities and their families in their process of acquiring and practicing the necessary basic skills to be independent active individuals. Through continuous weekly trainings and close monitoring of participants' training performance, the ETI trainer verified the participant's progression associated with specific skills were trained during each week.

# THE VOCATIONAL TRAINING PROGRAM

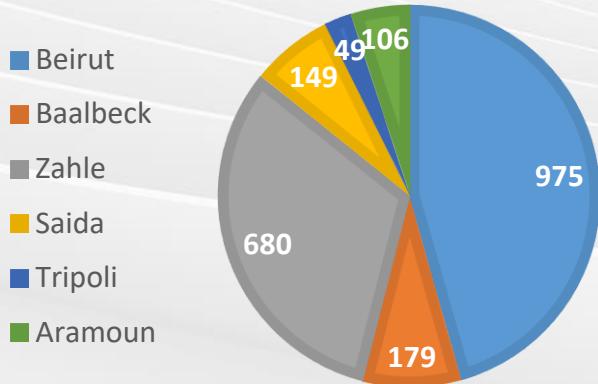
## 2,138 STUDENTS in 2020

The vocational training program of MF speaks through its numbers. In 2020, the program embraced students online because of the Covid-19 pandemic and the restrictions of distancing. Courses were distributed over 5 parallel terms. A total of **2,138** students from Lebanon and from other countries spent efficient time learning vocations that they selected.

DISTRIBUTION OF STUDENTS BY TERM



DISTRIBUTION OF TRAINEES BY GENDER,  
NATIONALITY & AGE GROUPS



### Distribution of trainees by Gender, Nationality & Age Groups

**1,317** female trainees were enrolled in 2020 versus **821** male.

The program enrolled this year **1,479** trainees from Lebanese nationality & **659** trainees from different nationalities.

While the largest group of trainees enrolled were in the age group of 15-20 scoring **1731** in count, and a total of **407** trainees identified in the age groups of 21-25 (**166**), 26-30 (**87**), 31-35 (**72**), 35 & above (**82**).

# THE HEALTHCARE PROGRAM

## 32,987 Services in 2020

For the past two decades, Makhzoumi Foundation PHC has been a pioneer in the field of multi-disciplinary public health services in Beirut and other Lebanese regions. The United Nations' Sustainable Development Goals that were adopted in 2015 are at the heart of our mission. In the health sector, we aim to employ SDG#3: Good Health and Well-Being, in alignment with our dedication to promote health among the communities and help reduce morbidities and mortalities by providing the needed health care.

2020 was an exceptional year, and MF PHC continued to provide accessible high-quality services to people from different backgrounds against all odds. In the virtual world, MF's role is not to be underestimated. MF social media platforms disseminated health messages and tips related to COVID-19 during the tough times of quarantine and lock-downs.

Number of Unique Patients



Number of Dental Services



Number of Pharmacy Services



Number of Laboratory services



Number of Radiology services



Number of Other healthcare services\*

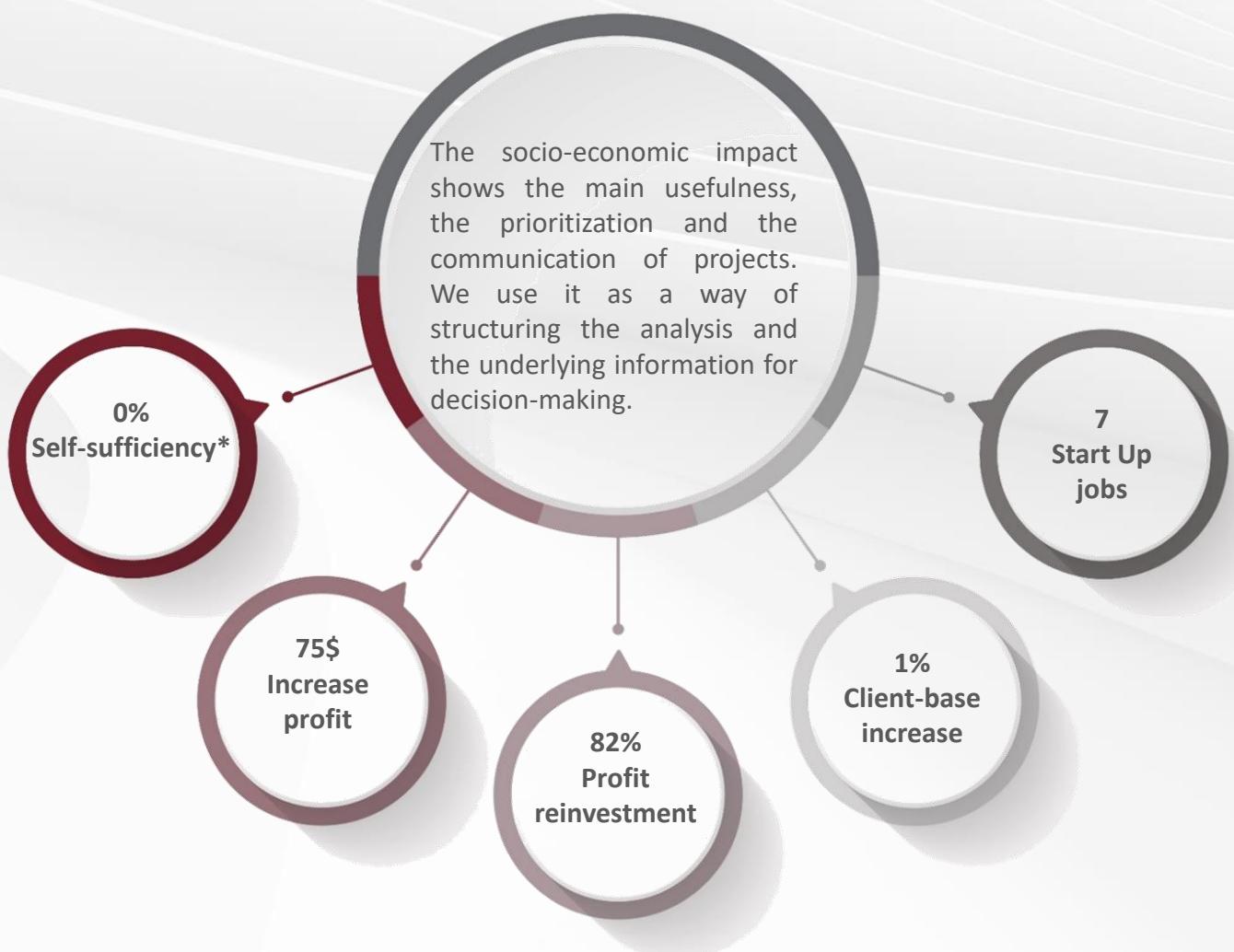


\*Other healthcare services include EKG, screening for non-communicable diseases, intra-muscular injections, and others.

# THE MICRO-CREDIT PROGRAM

**154 MICRO-LOANS in 2020**

MF Micro-Credit program stresses on the importance of the socio-economic impact as a quantitative evaluation of the utility of its entrepreneurs projects. This allows us to reach the goal where social, environmental, economic and financial impacts can be measured in a monetary unit. It is very important to stress the huge effect of the crises on the economy have also impacted our operations, and the lives and wellbeing of our beneficiaries. We are thus proud of the results that show we have weathered the storms well, and moreover, our effort is even more important in the coming period.



\*Self-sufficiency is null for 2020 due to the challenges faced

# THE ENVIRONMENT & DEVELOPMENT PROGRAM

## 5,200 SERVICES in 2020

Sustainable development is maintaining a delicate balance between the human need to improve lifestyles and feeling of well-being on one hand, and preserving natural resources and ecosystems, on which we and future generations depend on the other.

The Environment/Development Program aims to improve the environment as a valuable asset and to focus on empowering women, children and youth to enforce their role as active and responsible citizens who affect change in their communities leading the road towards sustainable development.

### Ongoing Projects

**AGRO-FORESTRY:** The Agro-Forestry Nursery continues to produce trees and plants that are offered to municipalities, local NGOs, and communities countrywide.

**YALLA NEFROZ:** MF paved the way for this initiative through awareness raising activities and recycling bins for non-organic wastes in front of its centers.

**CHILD & YOUTH AWARENESS SESSIONS:** MF has dedicated a team for awareness raising, particularly for children.

**THE GREEN DEMONSTRATION ROOM:** Because raising awareness about the environment is among our main concerns, a visit to the Green Demonstration Room in Jounieh, a specialist center for the dissemination of green building culture.

**WOMEN EMPOWERMENT:** Environmental up-cycling craft workshops that promote reduction of household waste through the 3 R (reduce, reuse and recycle) are continuously held as this Program is keen to disseminate and circulate this concept through its various activities and projects.

**LWR - TRAINING ON BEEKEEPING SKILLS AND ENVIRONMENTAL ARTS AND CRAFTS IN THE BEKAA AND GREATER BEIRUT (2019-2020):** The Project was funded by the Lutheran World Relief (LWR) and implemented by MF and aimed at empowering Iraqi, Syrian and Lebanese women and youth in Greater Beirut and the Bekaa regions through providing them with business and income-generating skills.

**LWR - EMERGENCY RESPONSE TO COVID-19 IN BEIRUT:** The Project was funded by Lutheran World Relief, and implemented by MF, in response to the dire economic crisis in Lebanon which led to a wave of mass unemployment, further exacerbated by the Covid-19 pandemic.

### Activities

**Global Compact Network Lebanon GCNL:** The United Nations Global Compact (UNCG) is a strategic policy initiative for businesses that are committed to align their operations and strategies with ten universally accepted principles in the areas of human rights, labor, environment and anti-corruption.

**Mediterranean Information Office (MIO):** Carried out the online stakeholders' consultation launched by The Union for the Mediterranean (UfM) as part of the process leading to the 2nd UfM Ministerial Meeting on Environment and Climate Action, scheduled for December 2020 in Egypt.

**CIVIL Military Cooperation:** MF participated at the workshop that was held to introduce the idea of the establishment of a civil-military forum in Lebanon of cooperation for the purpose of human safety.

# The RELIEF & HUMANITARIAN SERVICES UNIT

## 103,865 Services in 2020

We kicked off in 2006 & we keep moving forward.

MF humanitarian and relief unit team, works in close relation with UNHCR and key governmental and non-governmental actors at field level to provide an integrated response to refugees, displaced people and vulnerable host communities residing in Beirut and Mount Lebanon.

The team provides assistance at three sector levels:

- 1) Basic assistance.
- 2) Protection, including sexual and gender-based violence (GBV), child protection (CP) including street and working children (SAWC), persons with specific needs (PWSN), and community mobilization in Beirut.
- 3) Primary health care (PHC) services.

### Number of services in 2020

Sector	Number of services provided
Basic Assistance	<b>64162</b>
Child Protection	<b>4362</b>
Persons with Specific Needs	<b>7759</b>
Gender Based Violence (GBV)	<b>1346</b>
Street & Working children	<b>1337</b>
Community Mobilization	<b>1216</b>



# Beirut Port Explosion Emergency services: MF Situation Update

Directly after the Beirut Port Explosion on August 4<sup>th</sup>, 2020, MF emergency teams were mobilized, responding to the immediate needs of the affected community, in line with local actors and in collaboration with renowned partners for more than 7 weeks after the explosion.

## BEIRUT EXPLOSION RELIEF SERVICES BY THE NUMBERS



**1100**  
Activated  
Volunteers



**5500**  
Medical  
Services



**1353**  
Needs  
Surveys



**1780**  
Hygiene Kits  
Distributed



**3500**  
Food Parcels  
Distributed



**500**  
Locations  
cleaned



**5040**  
Hot Meals  
distributed



**950**  
Home  
Visits



**175**  
Tons of waste  
collected



**2611**  
Winterization  
materials



## SOCIAL AID services

MF plays an important role in professional social aid services in Lebanon. Through its fund management program, funds and grants are received from generous donors. This includes but is not limited to Mostafa and Aicha Makhzoumi Charity Fund (MAMCF), Imad and Caroline Makhzoumi Fund (IMF), and Monica Makhzoumi Fund (MMF). Funds provided social support to MF beneficiaries through assistance to education, healthcare, and food services.

**Social services Office:** The social services office provides assistance to the most needy and crisis affected communities. Through 2020 and despite all the challenges, the social services office was able to provide to the most needy:



**Ramadan Services:** Despite the Covid-19 pandemic, social assistance during Ramadan did not stop. In line with the virus transmission precautions, MF social teams distributed **9000** food kits, hygiene kits and food vouchers to vulnerable families in Beirut and its surroundings. The distribution was done door to door.

**The Recruitment Office:** The economic crisis, the Beirut Port Explosion, and the Covid-19 pandemic led to challenges in the recruitment processes with a relocation of the recruitment teams to different places. Despite the hard times, the recruitment office facilitated the recruitment of **142** persons in the fields of accounting, sales, customer service, data entry, warehouse keepers, driving, delivery, cleaning, and hospitality.



# MEMBERSHIP

## for increased Opportunities

Makhzoumi Foundation is proud to be a member of:



REPUBLIC OF LEBANON  
MINISTRY OF PUBLIC HEALTH

شبكة الرعاية  
الصحية الأولية  
وزارة الصحة العامة



United Nations  
Convention to Combat  
Desertification



الشبكة العربية للبيئة والتنمية  
Arab Network for Environment  
and Development  
Réseau Arabe pour l'Environnement  
et le Développement



NGOI  
Non-Governmental Organizations  
Initiative

# PARTNERSHIP

## for increased Opportunities

Makhzoumi Foundation is proud to be a partner with:



REPUBLIC OF LEBANON  
MINISTRY OF PUBLIC HEALTH



ACCREDITATION  
CANADA



\*For more partnership information, please check [www.makhzoumifoundation.org](http://www.makhzoumifoundation.org)

*“No One has ever become Poor by Giving”*

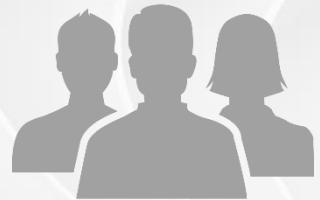
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This document is produced by Makhzoumi Foundation in collaboration with its partners.  
It covers the period from January to December 2020