

مؤسسة مخزومي
Makhzoumi Foundation



END OF YEAR
— **2020** —

OUR VISION

To provide ultimate living conditions for every person in Lebanon

OUR MISSION STATEMENT

To mobilize resources, build partnerships and develop the capacities of our community in Lebanon while promoting targeted education, affordable healthcare, workable startups, sustainable development and secured livelihoods.

OUR VALUES & PRINCIPLES

RESPECT FOR HUMAN RIGHTS

We recognize that all human beings are born free and equal in dignity and rights.

EMPOWERMENT

Empowering the community underlines everything we are and everything we do.

LEADERSHIP

Our best work comes through a collaborative approach that leads groups towards specific results.

SERVICE BEYOND SELF

Philanthropy is our strong motivator to act from a concern for others.

ACCOUNTABILITY

We are responsible for all our actions and decisions.

TRANSPARENCY

We are guided by openness in the dissemination of our records.



LETTER FROM THE PRESIDENT

Friends of Makhzoumi Foundation,

This year, this letter is different. 2020 was a real challenge to everyone on earth. It was yet more challenging for the people living in Lebanon. Covid-19, an endless economic crisis where people's money is held in hostage, and a summer closure with the deadly Beirut Port Explosion are three unbearable confronts. However, it is during times like these that I am proud to be a part of Makhzoumi Foundation, working to advance community service, reduce inequalities, and support people in need across Lebanon. For more than 23 years, we have collectively addressed the most grave community issues and implemented projects to drive transformational change.

We all agree that since the start of the pandemic, it is the responsibility of everyone working at MF and in our community to minimize the spread of COVID-19. We started the year with protocols in place to protect our working environment. For the common good, we have continued our operations with necessary restrictions to keep our services ongoing. The Beirut Blast teams also did great works in supporting our beloved capital. In the streets since August 4th, nothing stopped them from help. The strong commitment of our teams to a shared understanding of the critical importance of emergency service shows the extreme care that we have for each other and ourselves.

We know that each day is bringing significant challenges and pressures on our operations. In 2020, we stood up for our communities shoulder-to-shoulder, and we encourage everyone to stand at their backs. This is our commitment and as we continue our dynamic climb on the ascent of humanitarian works, our annual report for year 2020 is a tool that we use to continually improve how we serve the community and the country; as well, it is an opportunity to share success stories that show our mission and strategy in action.

Sincerely,

***May Makhzoumi | President
SDG5 Goal Leader***

OUR STRATEGIC PLAN FRAMEWORK

MF strategy has 10 major goals that emanate from each program and department. Every goal is set with a series of strategic objectives and a list of key performance indicators that measure our performance improvement.

- GOAL 1**

To train and educate with the skills needed for today’s workforce.
- GOAL 2**

To increase the value of our health services, by enhancing prevention and quality, and strengthening our ability to deliver cost effective care.
- GOAL 3**

To improve the Social and Economic status of entrepreneurs and low to medium income community members.
- GOAL 4**

To preserve and improve the environment as a valuable asset of Lebanon on the road towards sustainable development.
- GOAL 5**

To meet relief and humanitarian essentials to Vulnerable Communities.
- GOAL 6**

Invest in the professional development, mentoring and advancement of human resources
- GOAL 7**

Maintain financial stability and strengthen the financial and organizational capacity
- GOAL 8**

Strengthen partnerships for adequate responses to community needs
- GOAL 9**

Build accountability for the Information system to maximize the potential of our data
- GOAL 10**

Spread the stories to enhance visibility and engage the staff, stakeholders and the community

FINDING MEANING THROUGH SERVICES

Makhzoumi Foundation began to line up along the Sustainable Development Goals (SDGs) since they were established by the United Nations in the fall of 2015. The SDG framework is both aspirational and practical for us to apply our superpowers in finding innovative solutions to the community's most daunting challenges, which are social, economic and environmental.



#1 NO POVERTY

We are implementing nationally appropriate social protection systems and measures, targeting the most vulnerable, increasing basic resources and services, and achieving substantial coverage communities.

#3 GOOD HEALTH & WELLBEING

We are addressing many different persistent and emerging health issues by focusing on increased access to primary healthcare services with improved vaccination and hygiene.

#4 Quality Education

We are improving quality of life through access to inclusive vocational and technical education that helps equip the community with the tools required to develop innovative solutions to the world's greatest problems.

#5 Gender Equality

Our president was selected to be SDG #5 Goal Leader and this is a direct drive toward our works on achieving progress on gender equality and women's empowerment.

UNDERSTANDING OPPORTUNITIES

Beyond the long years of community empowerment, Makhzoumi Foundation has targeted SDGs implementation through global footprint, vast resources and innovative solutions for humanitarian challenges. At the same time, the expertise of our teams focuses on the global goals direct mission, credibility and relationships with remote and marginalized communities.



#6 CLEAN WATER & SANITATION

We are working on reducing pollution and minimizing hazardous chemicals and materials and substantially increasing recycling and safe reuse.

#7 AFFORDABLE & CLEAN ENERGY

We are spreading awareness about the right possible uses of energy and trying our best in supporting community access to affordable, reliable alternative energy services.

#8 DECENT WORK & ECONOMIC GROWTH

We are trying to help our community achieve higher levels of economic productivity through startups diversification and vocational innovation.

#10 REDUCED INEQUALITIES

Our works witness the significant strides towards NO DISCRIMINATION in regards to color, ethnic beliefs, abilities, and race. This is how we address all nationals and displaced communities, trying as much as we can to reduce the large disparities.

INTERCONNECTING GLOBAL TARGETS

The SDGs are all interconnected. For example providing girls with access to a quality education promotes gender equality, reduces hunger and poverty. Through this framework, Makhzoumi Foundation works. We make it crystal clear what particular SDGs we are addressing and how. Our reach means we are well placed to contribute to and benefit from the SDGs.



#11 SUSTAINABLE CITIES & COMMUNITIES

We are helping reduce the adverse environmental impact of cities in Lebanon by paying special attention to air quality and other waste management and supporting positive economic, social and environmental links.

#12 RESPONSIBLE CONSUMPTION & PRODUCTION

We are contributing to sustainable consumption and production by promoting energy efficiency and by providing access to green and decent jobs and a better quality of life for our community.

#13 CLIMATE ACTION

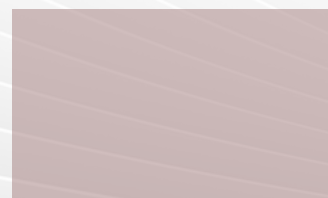
We are improving education, awareness-raising and human and institutional capacity on climate change mitigation, adaptation, impact reduction and early warning.

#14 LIFE BELOW WATER

We are working hard to prevent and reduce marine pollution of all kinds, in particular from land-based activities.

EMBRACING THE WORLD'S PLAN

We all agree that the Sustainable Development Goals are an excellent vehicle for driving a change. To us, they are like an action plan for the whole planet and the community to prosper by 2030, hopefully. We are contributing to their implementation because we trust their strategic importance to the world and to Lebanon, and we are committed to helping achieve them.



#15 LIFE ON LAND

We are promoting the conservation, restoration and sustainable use of terrestrial and inland freshwater ecosystems and their services. We are also combating desertification through reforestation projects, striving to achieve a land degradation-neutral world.

#16 PEACE, JUSTICE & STRONG INSTITUTIONS

We are working on significant reduction of all forms of violence, ending abuse, exploitation, trafficking and all forms of torture of children. We are also spreading awareness about legal identity for all, including birth registration. We are also strengthening ourselves and our national partners through international cooperation for building capacity at all levels.

#17 PARTNERSHIPS FOR THE GOALS

In implementing the last SDG, we are strengthening our partnerships with local, international and governmental institutions including both the private sector and civil society. We are so much aware that these inclusive partnerships that are built upon principles and values, a shared vision and shared goals will place the community at the center.



***MORE THAN 3 MILLION SERVICES
FOR OVER 650,000 BENEFICIARIES***

Services By Numbers *Since 1997*



839,816

**Healthcare
Services**



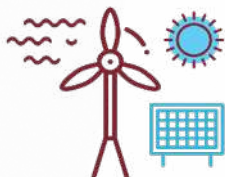
151,057

**Training
Certificates**



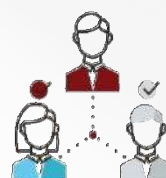
12,155

**Micro
Loans**



319,153

**Environment & Development
Outreach**



1,135,533

**Humanitarian
Assistances**

OUR PEOPLE

Our people play a key role in supporting the community and we are proud of the quality of **180** professionals. Each and every day our people play a leading role in helping people access high quality, affordable services. MF centers all over Lebanon are an inspiring place to work, thus we continue to focus on the human resources and provide them with the proper support to operate efficiently in a caring environment.

During the 2020 year, many challenges were faced both at the MF level and at the national level. Covid-19, the economic crisis and the Beirut Port Explosion have limited our capacity to recruit and implement professional development as usual. However, MF teams were facing the challenges one after the other with a range of initiatives that were rolled out for all our employees. The drive behind this is engagement, leadership, development, as we work towards delivering a more rewarding and engaging environment for all. We have set objectives to know about employee attitudes, burnout tendencies, workplace climate, training opportunities and competitive intelligence, which are key indicators for employee retention, satisfaction, and productivity. We have seen a positive shift in results in relation to the knowledge and tools that help build positive employee relations and a positive work environment for upcoming years.

THE APPRENTICESHIP MODULE

The apprenticeship module at MF is initiated by the Human Resources Department. The purpose of this module is to recruit apprentices who are graduate and postgraduate students from diverse academic backgrounds, where their education and career could be enhanced through practical work assignments and sessions at MF. The duration of the apprenticeship is mainly two months. Upon selection for the apprenticeship position, candidates are required to sign a statement confirming their understanding and acceptance for the conditions of service. Apprentices report directly and work under the supervision of their supervisor.

MF provides flexible working hours. Most of the participants have an education in human resources and business management. This Apprenticeship allows participants to take time to understand their role, tasks and the work processes that take place in NGOs. The experience is beneficial for future career paths. Once they finish their apprenticeship, participants continue to support MF through presenting training sessions to other candidates. The table below shows some numbers related to the MF apprenticeship program during the year 2020:

Number of candidates who joined in 2020	Gender Distribution	Age Groups of participants
15	Female 13: Male 2	20 to 26 years old

PLATINUM Accreditation

MF has long been implementing accreditation processes to improve its standards of working and ensure accountability to its multi-stakeholders.

In 2020, MF was accredited by the Non-Governmental Organizations Initiative (NGOi), which is an initiative of the American University of Beirut (AUB) that provides different services to the NGO sector in Lebanon and the MENA region. The AUB NGOi team surveyed and reported on MF governance, strategic planning, risk management, communication, reporting, monitoring systems, human resources management and financial procedures.

MF was awarded the Platinum record during a celebration ceremony in presence of presidents and teams of both organizations, with maximum precautions for the prevention of crowding during Covid-19 pandemic. Future plans are in place for more accreditation awards.



The PRIMARY HEALTHCARE PROGRAM

32,987

Services in 2020



For the past two decades, Makhzoumi Foundation PHC has been a pioneer in the field of multi-disciplinary public health services in Beirut and other Lebanese regions. The United Nations' Sustainable Development Goals that were adopted in 2015 are at the heart of our mission. In the health sector, we aim to employ SDG#3: Good Health and Well-Being, in alignment with our dedication to promote health among the communities and help reduce morbidities and mortalities by providing the needed health care.

2020 was an exceptional year, and MF PHC continued to provide accessible high-quality services to people from different backgrounds against all odds. In the virtual world, MF's role is not to be underestimated. MF social media platforms disseminated health messages and tips related to COVID-19 during the tough times of quarantine and lock-downs.

QUALITY ASSURANCE

MF PHC pledges to provide affordable and accessible health services for high quality. Hence, we follow objective protocols that are reproducible and measurable in terms of quality and management. Since 2016 accreditation, the entire unit abides by the Canadian accreditation with the support of Ministry of Public Health guidelines which guarantee quality control, hazard management and ecological security. Offering top notch types of assistance and services, a patient-centered approach is at the core of the values adopted by MF.

CREATING ACCESS CHANNELS FOR HEALTH SERVICES

As important it is to provide the health services, it is equally essential to build the bridge with the community and mobilize the health services for them to be accessible. For this reason, the outreach teams provide the communities with info on the available health services: general health, cardiovascular health, endocrinology, pediatrics, gynecology and reproductive health, dentistry, different laboratories, pharmacy, mental health in addition to NCDs and malnutrition screening. MF social media platforms were also recruited to increase knowledge about the health services, and to highlight special events and health campaigns.



Numbers Speak for Themselves

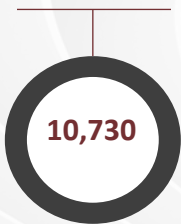
Number of
Unique Patients



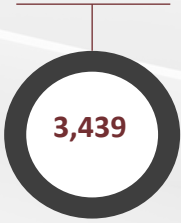
Number of
Dental Services



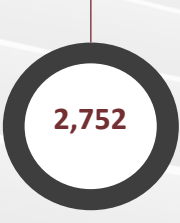
Number of
Pharmacy Services



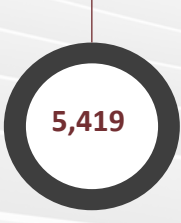
Number of
Laboratory services



Number of
Radiology services



Number of Other
healthcare services*



*Other healthcare services include EKG, screening for non-communicable diseases, intra-muscular injections, and others.



A closer look at the SERVICES

Medical Examinations

As one of the top Lebanese PHCs, MF PHC provides a number of general and specialty medical examination services for affordable prices at high quality.

The team which consists of physicians, nurses, pharmacists, nutritionists and midwives, provides the following medical examinations on routine basis: Cardiology, Dentistry, Dermatology, Endocrinology, Family Medicine, Gastroenterology, General surgery, Obstetrics and Gynecology, Nephrology, and Pediatric Nephrology, Neurology, Nutrition and Dietetics, Orthopedics, Physiotherapy, ENT, Pediatrics, Psychology, Psychiatry, Pulmonary medicine and Urology.

Radiology and Laboratory

Both radiology and laboratory departments are indispensable parts of the overall health care system. They are integral to the patient's comprehensive well-being. MF Radiology department offers a wide range of imaging services such as: X-rays, Ultrasound, Mammography, Dental Panoramic and others like CT Scan and MRI.

Safety and quality are ensured by our professional team, consisting of medical radiologists and radiology technicians. The health care package would not be complete without the presence of a safe laboratory that serves profound screening and diagnostic services through affordable various laboratory tests.

Combating Acute Malnutrition

MF team pledges to the United Nation's Convention on the Rights of the Child which states "to combat disease and malnutrition" through the provision of adequate nutritious foods, clean drinking water, and health care.

This was embodied through our team's combined effort for the proper screening of children, appropriate diagnosis and thorough follow-up with the cases. Malnourished children were prescribed and provided with the therapeutic food and management required for their normal growth and over-all well-being. Malnutrition screening also included pregnant adolescent women, who were malnourished. MF PHC is proud to have received routine referrals from NGOs and other PHCs, for its known malnutrition management.

Pharmacy and Medication Management Services

The MF pharmacy team does not only provide the medications for our beneficiaries, it also provides education on healthy lifestyle, the proper use of the drugs and contra-indicators for their use. Improved access to affordable generic medications based on the Ministry of Public Health request is still ongoing aligned with a cost efficiency strategy.

This department includes programs like YMCA that provides acute medications for around 200 active Lebanese and non-Lebanese beneficiaries. The Lebanese University Task Force is another project that was implemented in the pharmacy department. Chronic medications from LU were donated, and pharmacy students from LU visited MF PHC and provided training on the use of the medications to be distributed to the beneficiaries.

Immunization, More Important than Ever!

Believing in the fundamentality of immunization of all children from birth till the age of 18, MF health staff were keen on providing all routine vaccines for the beneficiaries, regardless of the challenges arising from COVID-19 pandemic. It is now more important than ever to maintain the health of the children, in the face of arising medical and socioeconomic crises. We have adjusted to COVID-19 limitations and created a well-managed system to facilitate the delivery of all vaccines for the children at their specified ages, still respecting the precaution measures.

National Measles Campaign

The National Measles Campaign 2020 was launched from November 2 till November 12 by Ministry of Public Health in partnership with UNICEF, and it covered Beirut. In addition to the PHC, 6 sites were dedicated for this mission. The campaign targeted children between 6 months and 10 years from all nationalities. Children below the age of one were given the Measles vaccine in addition to OPV. Children older than one were provided with the MMR vaccine and an OPV. MF HCP was an essential player during this campaign, as it held preparatory trainings from the RTs and the staff.

MF social media platforms served as community mobilizers. The Facebook, twitter and Instagram pages of the foundation broadcasted information about the campaign, the importance of vaccination and the locations of the vaccination sites. Announcements by MoPH were also broadcasted on MF social media. For quality and safety assurance, the supervisors visited all six sites three times on daily basis, delivering the vaccines to the teams in the field and checking for any signs or symptoms of respiratory problems or fever.

MF team also participated in phase II of the national campaign against measles that took place in December. MF MMU was employed in the mobilization and delivery of the vaccines.

NCD Screening for your Heart

Non-communicable diseases are among the deadliest silent killers in the world. According to WHO, diabetes, CVD and hypertension account for around 71% of all the deaths globally, as around 41 million people die because of them each year. A lot of modifiable factors play a role in the prognosis of the diseases, such as diet, physical activity and smoking.

Therefore, the screening for these diseases may be a life savior. MF health team provides NCD screening for men and women who are 40 years and older, ensuring an early detection of the disease. After the risk of NCDs is calculated, tips and advice on proper management of the risks are given.

An Eye on Ophthalmology

Ophthalmology is a medical department that deals with eye related diseases or disorders. Our developed department in MF, provides affordable consultations by professionals in the field. An integrated referral system directs the patients to specialized experts in the PHC when medically indicated. During 2020, we welcomed health interns from BAU. The interns observed our physicians work and also participated in the ophthalmology examinations.

Minor Surgery

A PHC should be prepared to accommodate for its beneficiaries arising needs. Minor surgery is a service that is convenient, cost and time effective that takes place at the PHC in order to facilitate health care for its beneficiaries. Such surgeries range from small cyst removal, to insertion and ingrown nails removal, in addition to other minor surgeries.



IN THE FACE Of COVID-19

The year 2020 presented a challenging scenario for the medical body all over the world. COVID-19 virus was a turning point in the social life and practices of the people, as well as in the traditional way of health services delivery. Known for its resilience and adaptive capabilities, MF PHC fought for the continuation of the provision of its services especially during the darker times. Safety measures were promptly put in action.

Concerned for the health and safety of the beneficiaries and the staff, MF policy included the following measures: screening for fever and COVID-19 symptoms at the reception area of all visiting beneficiaries; respecting social distancing by reducing the number of beneficiaries present together on the premises and scheduling appointments ahead of time to limit crowdedness; wearing masks by the workers and visitors was obligatory. Sanitizers dispensers were dispersed all over the PHC, available for use. The offices and PHC premises and utilities were all sanitized on daily basis for ultimate safety insurance.

Additionally, fabric masks were distributed in the PHC for the waiting visitors. An activity day also included providing awareness of COVID-19 personal hygiene practices and the distribution of colorful fabric masks to children as well as to adults all around the neighboring area, with a total of 30,890 beneficiaries educated on COVID-19.



Responding to the Call of Beloved Beirut

On the 4th of August, the residents of Beirut witnessed an unfortunate Blast that took many lives, injured people of different ages, and left damaged homes and neighborhoods. MF Health unit responded promptly to the need for health support. Our nurses presented at the PHC overnight and till early morning hours, providing the injury and wound interventions to the injured coming from the surrounding area and neighborhoods. On the following day of the blast, MF MMU circulated around the affected areas, providing first aid and injury check-ups for the distressed neighbors. MF health team consisted of nurses and healthcare volunteers from the different programs.

Protection Program: Safety is Your Right

It has been reported, that during the COVID-19 quarantine and lockdown national measures, the numbers of human rights' violation increased exponentially, especially in the form of GBV and violence against women.

We believe that no form of abuse is acceptable, and we stand in support of those affected, regardless of their gender, nationality or background.

In alignment with UNHCR and other NGOs, MF adopts and employs a multi-disciplinary approach towards the management of sexual abuse cases and interventions. The latter aims to reduce the physical and psychological health effects of violence on women, and on the community.

Our protection program does not only function internally but it also works in close collaboration with other NGOs in order to manage the cases of violence against women. We have been receiving an increasing number of referrals of GBV from NGOs and partners all around Lebanon, which reflects the community and the network's trust with MF management techniques.

Sohati Plus Cards

MF health team is proud to announce the launch of Sohati Plus Card, which is a health package that offers the patients a lot of discounts and free services. MF PHC intends to reach out with health services to as many people from the community as possible. We aim to provide benefits and facilitations for the beneficiaries.

The holders of Sohati Plus Card benefit from free general physician, specialty doctors, oral cleaning and dietitian consultations. Some other services are provided for much less cost, for up to 55% discounts on physiotherapy and laboratory or other services. It reached out to 1,586 beneficiaries in 2020.

Dental Health: A Window for Overall Health

Dental and oral health is an essential part of one's overall health and well-being. Maintaining ultimate oral health is a life-long commitment that can be sometimes underestimated or dismissed. In MF PHC, dental services are offered for affordable prices and with the best quality.

The dentistry team provides services that range from oral panoramic x-rays to routine cleaning and carries related interventions and minor surgical interventions. Our community's trust boosts the effectiveness of our dental health team and services.

Reproductive Health Services

UNFPA upholds line services and common society associations to plan and set up youth-accommodating wellbeing offices, and disseminates information on reproductive health. MoPH incorporates this program in all PHCs, and Makhzoumi Foundation PHC being a leader among other local PHCs, emphasizes the importance of reproductive health by providing accessible and affordable services.

Makhzoumi Foundation PHC's legal midwife provides women with medical service and awareness lectures on the importance of family planning and reproductive health, follow-up during pregnancy, and preparation for childbirth and postpartum follow-up. The lectures were very effective that they changed the mindsets of many women who initially refused performing pap smear tests.

Adjusting for the novel health pandemic COVID-19, the reproductive health team including the midwife, the nurses and health volunteers from different nationalities promote breastfeeding, routine pap-smear and breast examination awareness. As part of MF's inter-agency referrals system, MF team has been able to refer breastfeeding mothers who suffered from challenges with regards to natural lactation to a Lactation Specialist through MF-UNICEF joint network. The specialist helped many women overcome the obstacles and exercise healthy feeding practices.

Mammography Campaign

Women are an integral part of the society, and their health is a priority. Breast cancer is a common form of cancer that affect many Lebanese and non-Lebanese women. Early screening and detection may save a woman a lot of pain and illness and may also save her life.

An individual MF effort to promote reproductive health is employed in providing subsidized reproductive health services such as mammography during the last quarter of the year.

A Backbone for the Lebanese Educational System

We proudly support our education allies, as we provide a backbone for the Lebanese educational system through affiliations with renowned academic institutions. Our premises welcome students from different health backgrounds and multiple universities such as Lebanese American University and LAU-Rizk Hospital, American University of Beirut and AUB-Medical Center Internal Medicine Department.

Our internship programs are multi-disciplinary, including pharmacy, nutrition and nursing students. The rich learning and knowledge exchange experience offered at MF cannot be compensated for at any similar PHC, as reported by one of the previous nutrition interns. The experience provides an overview of all health sectors and an insight on each health program.

E-Support

Even during the hard times, we were able to adjust to the new conditions. We resumed our internship programs virtually, through online discussions, webinars and sessions. The interns were motivated to learn from the safety and comfort of their homes during the lockdown, and still got to finish their school activity timeline on time. Interns from different fields (nutrition, nursing and pharmacy) attended education sessions with their preceptors from MF online.

As for the community support, MF provided a lot of online learning opportunities and trainings for the community members on health and non-health related topics.

Synergistic Positive Effect through Strengthening Partnerships

Makhzoumi Foundation, a proactive agent among its peers, strongly believes in the synergistic effect that can be produced out of collaborative partnerships with other NGOs and entities. This strategy allows for the outreach of the highest number of beneficiaries and communities possible. Additionally, these valued partnerships increase the scope of patient service through inter-unit referrals and management. We are proud to declare our partnerships with the Ministry of Public Health, UNICEF, UNHCR, RI along other local and international NGOs.

Research and Surveys

An inviting environment for education, MF welcomes researchers from the different health fields that aim to conduct their studies with our help on MF premises. The investigators make use of the big bulk of data that can be collected or observed from the PHC on its services and beneficiaries. During 2020, multiple studies were executed by AUB, LAU and other university students. The studies revolved around COVID-19 mainly, in addition to other health topics.

Training and Continuing Education

During 2020, many unfortunate events took place, which took its toll on the mental health of all people, including our dedicated employees. With the huge pressure on the health care system, and the overall national situation, we found the need to protect our MF staff from burnout and exhaustion. Therefore, we provided them with a lot of online trainings on self-care and mental health. The well-being of our team is a priority, which reflects on our performance.

We highly believe in our staff, and we advocate for their ongoing development and learning. In support of our staff, we provided a number of online and on site trainings on different topics such as COVID-19, COVID-19 during pregnancy, breastfeeding and complementary feeding, mental health and sexual harassment and abuse in work place, measles vaccination, etc...



The Mobile Medical Unit

Makhzoumi Foundation mobilizes health services through one Mobile Medical Unit MMU, which serves a variety of roles ranging between direct health service provision and screening to health education. The MMU team consists of physicians, nurses, pharmacists and nutritionists, depending of the mission.

In 2020, and in the emerging of COVID-19 infection, the MMU had a significant role in the community. While speculations and uncertainty related to the understanding of corona virus spread at the beginning of its emergence, MF MMU was an initiative taker in the promotion of education throughout the community. The MMU took to the streets of Beirut, with the team distributing masks to the people on the streets and the shops, complemented by screenings for fever and education on personal hygiene and the required safety measures.

The MMU also offered sterilization to the community shops and provided them as well the pass-byers with educational flyers.



Hand in Hand with iNGOs

UNHCR- COVID19 Project: As a response to the pandemic, MF took it upon itself to join forces with UNHCR in the combat. A team of **3** registered nurses and **4** community health volunteers performed remote and on-site health educations on the management of COVID-19 infection. In support of the families and the individuals themselves, cases from Beirut and Mount Lebanon were targeted by the project, reaching up to more than **1,000** positive case and around **400** suspected cases.

UNICEF- MNCAH Project: A dynamic team of community health workers carried out a community-based educational intervention entitled Maternal, Newborn, Child and Adolescent Health project. The UNICEF sponsored program promotes community knowledge and awareness on proper breastfeeding and child feeding practices as well as other health concerns such as: immunization, reproductive health, mental health, personal hygiene in the context of COVID-19.

in addition to the mobilization of health services. In support of breastfeeding, women who had difficulties were referred to a lactation specialist. After the tragic Beirut Blast, MF-UNICEF tents were set in different sites across Beirut (Achrafieh, Basta, Karantina and Martyrs Square). We highly acknowledge the importance of psychosocial support of the affected people, hence we acted to mobilize our services and make them more accessible to them. Through this project, MF-UNICEF field workers supported the National Measles campaign through spread of word and flyers distribution in different communities and areas in Beirut. Along the way, we were able to distribute micro-nutrients to children susceptible for malnutrition and deficiency.

4433 children under 5 were outreached in Beirut and **2942** in Mount Lebanon. **19,476** (Beirut) and **8,506** (Mount Lebanon) caregivers were outreached with general health messages on immunization, COVID-19 and reproductive health. **5,691** caregivers from Beirut and **1565** caregivers of less than 2 year olds were reached out to in Beirut and Mount Lebanon over the past year.

Relief International: The RI project was effectively into action during the last quarter of 2020. The partnership with RI allowed MF PHC to provide accessible and affordable health services to individuals from different backgrounds.

Believing in the equal right of every person to the access of high quality health services, we coordinated closely with RI in an attempt to subsidize the health services for our Lebanese and non-Lebanese beneficiaries.

SUCCESS STORIES

“During our response with the LUTF, we passed along a very crucial case. A family living in Armenia street needed direct response and it was one of the cases that I will never forget.

The father was in battle with cancer, he was bed-ridden, he also was suffering from back ulcers with no water bed, and had a lot of medication to take on daily bases. The mother spent her days taking care of her husband, and trying to get an extra income for the family from her sewing skills. Their only son was working 2 shifts in order to cover his father’s medical expenses and family living.

When we first arrived to their doorsteps, we were shocked to see that their entrance door was still not fixed after around 3 weeks from the blast. They also had no windows and their kitchen was destroyed. The mother claimed that they cannot afford the renovation and a lot of NGOs visited their house for assessment, promised to give back aid, but never came back. We assured the mother that we are here for help and we never give false hopes and we will try our best to improve their status. The whole team consisting of field workers, nurses, architects, psychologists and carpenters directly went into action. The nurse checked the father’s medical status, wrote down his needed medications and medical equipment. The architects and carpenters started assessing the house and ordered immediate response to start the renovation. We also tried to support the family with some food aid, clothes and other household equipment. The mother was kind of ashamed of their status, but at the same time happy to see that someone at last was by their side and offered them aid.” – Roa Abou Mansour, Field Worker



MEMBERSHIP

for increased Opportunities

Makhzoumi Foundation is proud to be a member of:



REPUBLIC OF LEBANON
MINISTRY OF PUBLIC HEALTH



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Makhzoumi Foundation

Beirut, Lebanon

Phone: 961-1-660890



info@makhzoumifoundation.org



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