

**مؤسسة مخزومي**  
**Makhzoumi Foundation**



# IMPACT REPORT

## 2021

# OUR VISION

To provide ultimate living conditions for every person in Lebanon

# OUR MISSION STATEMENT

To mobilize resources, build partnerships and develop the capacities of our community in Lebanon while promoting targeted education, affordable healthcare, workable startups, sustainable development and secured livelihoods.

# OUR VALUES & PRINCIPLES

## **RESPECT FOR HUMAN RIGHTS**

We recognize that all human beings are born free and equal in dignity and rights.

## **EMPOWERMENT**

Empowering the community underlines everything we are and everything we do.

## **LEADERSHIP**

Our best work comes through a collaborative approach that leads groups towards specific results.

## **SERVICE BEYOND SELF**

Philanthropy is our strong motivator to act from a concern for others.

## **ACCOUNTABILITY**

We are responsible for all our actions and decisions.

## **TRANSPARENCY**

We are guided by openness in the dissemination of our records.





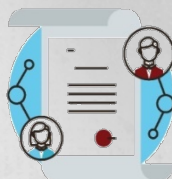
***MORE THAN 3 MILLION SERVICES  
FOR OVER 650,000 BENEFICIARIES***

## Services By Numbers *Since 1997*



**886,270**

**Healthcare  
Services**



**153,978**

**Training  
Certificates**



**12,378**

**Micro  
Loans**



**324,353**

**Environment & Development  
Outreach**



**1,177,860**

**Humanitarian  
Assistances**

Makhzoumi Foundation is committed to support the implementation of the Sustainable Development Goals as follows:

|   |   |  |
|---|---|--|
| <b>1</b> NO POVERTY<br><br><b>DP / VTP</b><br><b>MC / RP</b>             | <b>7</b> AFFORDABLE AND CLEAN ENERGY<br><br><b>DP</b>                          | <b>13</b> CLIMATE ACTION<br><br><b>DP</b>  |
| <b>2</b> ZERO HUNGER<br><br><b>RP</b>                                    | <b>8</b> DECENT WORK AND ECONOMIC GROWTH<br><br><b>DP / VTP</b><br><b>MC</b>   | <b>14</b> LIFE BELOW WATER<br><br><b>DP</b>  |
| <b>3</b> GOOD HEALTH AND WELL-BEING<br><br><b>HC / RP</b>                | <b>9</b> INDUSTRY, INNOVATION AND INFRASTRUCTURE<br><br>                       | <b>15</b> LIFE ON LAND<br><br><b>DP</b>  |
| <b>4</b> QUALITY EDUCATION<br><br><b>VTP</b>                           | <b>10</b> REDUCED INEQUALITIES<br><br><b>DP / HC / VTP</b><br><b>MC / RP</b> | <b>16</b> PEACE, JUSTICE AND STRONG INSTITUTIONS<br><br><b>DP</b>                  |
| <b>5</b> GENDER EQUALITY<br><br><b>DP / HC / VTP</b><br><b>MC / RP</b> | <b>11</b> SUSTAINABLE CITIES AND COMMUNITIES<br><br><b>DP</b>                | <b>17</b> PARTNERSHIPS FOR THE GOALS<br><br><b>DP / HC / VTP</b><br><b>MC / RP</b> |
| <b>6</b> CLEAN WATER AND SANITATION<br><br><b>RP</b>                   | <b>12</b> RESPONSIBLE CONSUMPTION AND PRODUCTION<br><br><b>DP</b>            | <b>GOALS</b><br><b>SUSTAINABLE DEVELOPMENT</b>   |

**DP:** Development Program

**VTP:** Vocational Training Program

**HC:** Health Care Program

**MC:** Micro Credit Program

**RP:** Relief Project



# A glance at some Activities in 2021

**The Apprenticeship program:** The apprenticeship module at MF is initiated by the Human Resources Department. The purpose of this module is to recruit apprentices who are graduate and postgraduate students from diverse academic backgrounds, where their education and career could be enhanced through practical work assignments and sessions at MF.

**Youth Functional Skills Project (YFS) ANERA:** This project invited 40 trainees to participate in developing their functional skills in English, finance, and IT level 1 and 2. The project was covered over the course of 150 hours.

**Lebanon Humanitarian and Development NGOs Forum (LHDF):** The cooperation of the VTP with prominent entities was witnessed on multiple occasions during this past year. Close coordination & meetings with LHDF and Ministry of Social Affairs were conducted to find a strategy to assist vulnerable host community with MOSA financial support card applications.

**Mercy Corps:** Multiple meetings were held with Mercy Corps representatives to discuss possible collaboration in Mount Lebanon branch (Aramoun). Points discussed were related to the use of premises and outreach of students that could benefit from their running projects.

**UNHCR-COVID19 Project:** Through the UNHCR-COVID-19 project that was initiated in response to the pandemic in 2020, the rapid response team was able to follow up and educate the Syrian displaced who were found to be positive or suspected of being infected. The Rapid Response Team was made up of 3 COVID-19 trained registered nurses and 6 community health volunteers CHVs.

**UNICEF-MNCAH Project:** Maternal Neonatal Child and Adolescent Health community project, funded by UNICEF, aimed to raise the community's awareness on maternal and child public health topics such as breastfeeding and complementary feeding IYCF, in addition to health topics such as vaccination, reproductive health, personal hygiene and mental health, with a focus on adolescents' health.

**Relief International:** Relief International project subsidized the health services at MF primary health care center for Lebanese and non-Lebanese patients throughout the year. The project also provided full or partial coverage on laboratory tests, radio examinations and dental services. The mental health program was supported by Relief International through the provision of a case manager and a psychiatrist, providing free consultations for the patients in need in the primary health care center.

### **MCP Activities include :**

- BOD & Subcommittee meetings with GCNL.
- BOD meetings with LMFA.
- Thematic Meetings with BML Livelihoods Working Group coordinated by UNDP
- Multiple Trainings and Workshops with Haceb for the new software.
- Multiple Meetings and Workshops with World Bank, Kafalat and LMFA regarding the B5 project.
- An interactive workshop: Study on approaches to the Microfinance foreign exchange crisis in Lebanon, which was implemented by LMFA, EBRD & Frankfurt School of Finance & Management.
- Multiple meetings and a Workshop with

IFC and LMFA about the 'The Inclusive Insurance' Project.

- One year of SME and entrepreneurship policy responses to covid-19: lessons learned to build back better (joint with international network of SMES - InSME).
- Investing & Lending social enterprises, a four session Workshop with CESVI and LMFA.
- Corporate Governance, effective leadership and Digital Marketing approach trainings with ESA & LMFA, funded by BDL.

**Yalla Nefroz Project:** It is announced by MF and CEDAR-Environmental on March 11, 2016. MF paved the way for this initiative through a series of awareness raising activities, and placed recycling bins for non-organic wastes (plastic, metal, glass, shoes) in front of its centers. Waste is collected weekly and transported for recycling. Non-organic and paper waste is transported to CEDAR-Environmental.

**Clean Up the Med:** As a main interest to raise awareness and decrease pollution, the EDP participated in the yearly Clean Up the Med Campaign, coordinated by Legambiente Onlus.

**Handy by MF:** It is an initiative that aims to empower girls and women across Lebanon. Focusing on their economic and financial empowerment is intrinsic to achieve a positive impact on the society. Women are encouraged to be part of the initiative.

**Friends of the Disabled Association and National Rehabilitation and Development Center:** Those projects contributed to an educational approach in the development of capacity building of 65 students with learning and intellectual disabilities. The Individualized Educational Plan aimed to support the parents and integrate them within the team. Thus, an approach was developed with the parents, where they were aware of the educational group their children were enrolled in, their educational skills and the services provided.

**Elderly center-Irshad and Islah:** During 2021, MF partnered with Irshad and Islah. The program covered 215 older persons. A mixed modality was used to provide the sessions. A mixed modality was used to provide the sessions. Outdoor activities including psychological and medical awareness sessions took place.



# THE VOCATIONAL TRAINING PROGRAM: 2,921 students

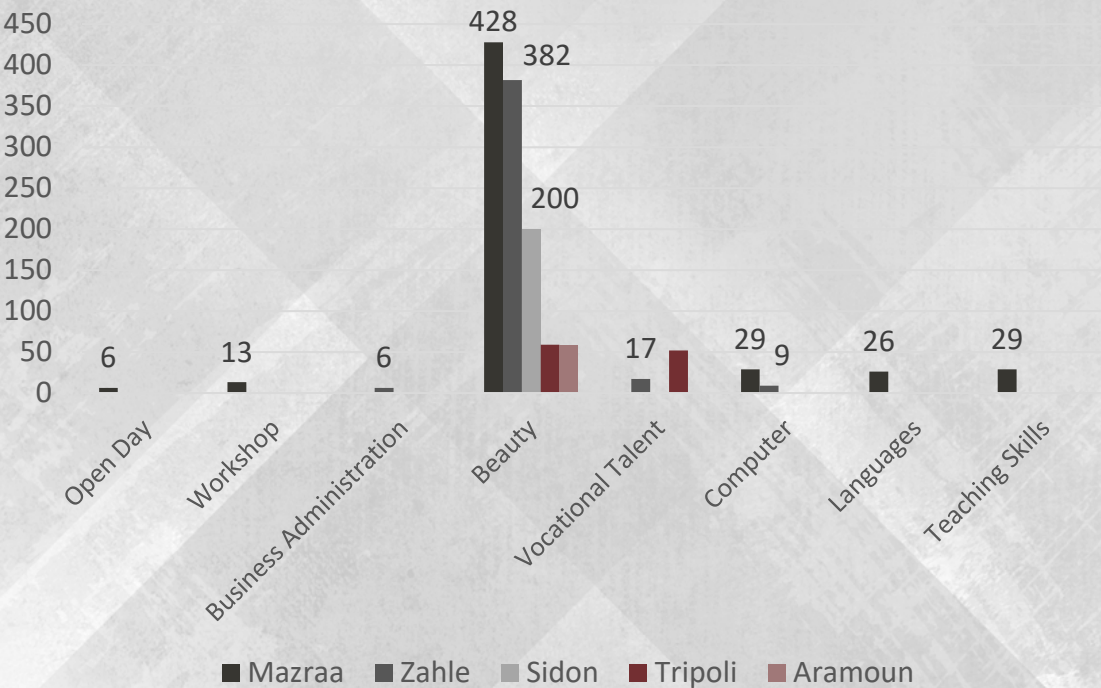
There is a lot that distinguishes us. It is what makes us who we are!

The vocational training program (VTP) has been robust throughout the year of 2021 with a host of diverse courses targeted towards equipping students with necessary skills to excel in their talents. Makhzoumi Foundation is known for its vocational services and that is reflected by its yearly statistics that show an increasing number of student turnout and success stories. Every program is structured in a way that accommodates for diversity and inclusion

on multiple levels. Programs welcome candidates from different nationalities, age groups, and gender. Bearing in mind the importance of being a melting pot the statistics of this past year are a testament to the success of the VTP. Depending on their geographical location, candidates are distributed across the five centers. Our centers have hosted **2,921** student this past year from different nationalities, age groups and backgrounds.

**Specialty Diversity:** The courses offered by the VTP are diverse in their nature. Data shows “beauty” as the most popular program where several specialty

courses are offered. This course is heavily attended in all centers. The Mazraa center however contains the largest population of beneficiaries. It also is home for all other programs withing the VTP.



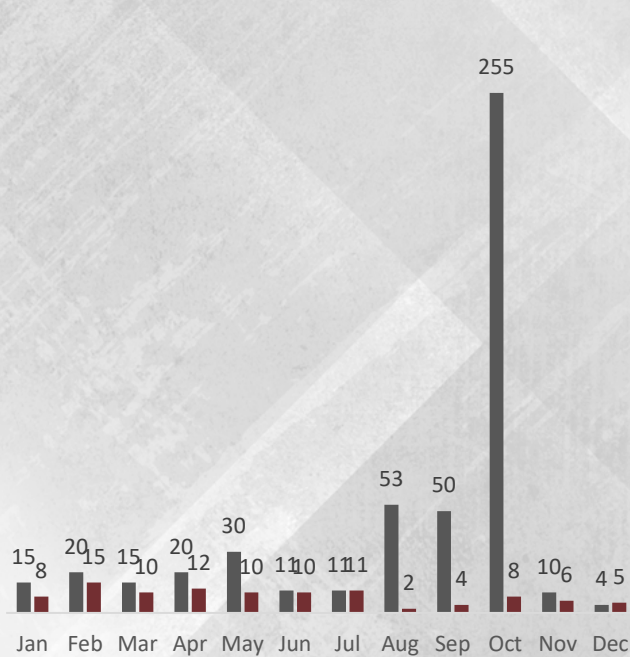
# The STEP FORWARD Initiative: 256 participants in 2021

Unprecedented in their scope and influence, the challenges of this past year put the Step Forward Initiative (SFI) program to the test. Its mission became more desired, and its outreach more needed as more vulnerable youth and communities were exposed to debilitating living conditions, and their prospects for a hopeful future diminished significantly. The continuously changing needs of our community required us to employ dynamic methods that effectively adapt to adversities. The pandemic and the economic crisis complicated the access to our services, but they didn't cripple it. Our approach was different. We immersed

ourselves in the challenge and embraced the chances of our success. We discovered that we thrive on change and welcome it with formidable grit as our hope to build bridges and open doors for youth has never been as inspiring as it is now. This past year has taught us to view challenges as opportunities, to tell tales of success and write stories of becoming. We discovered that we were more than just a program, but a call to service. Our motivation to change the life of youth has never been more tenacious, and upon surveying the events of this past year, it becomes clear how pivotal and influential our work is.

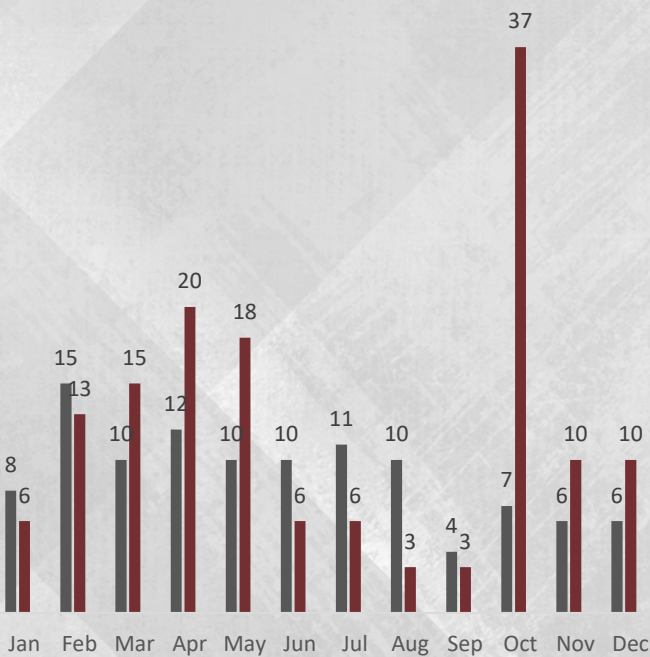
Number of Applicants

■ Applicants ■ Accepted



Number of Beneficiaries

■ Interns ■ Volunteers ■ Column1



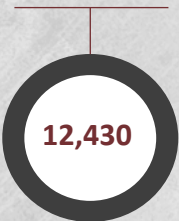


# The PRIMARY HEALTHCARE PROGRAM: 46,454 SERVICES in 2021

MF's mission aligns with the UN SDGs 3 and 10, aiming to promote good health and well-being and reduce inequalities. MF Primary Health Care Center (PHCC) provides high-quality, cost-saving health services in a holistic approach towards health, including physical and mental health. It also plays an essential role in mobilizing health services to vulnerable communities. Despite the global health pandemic and the arising economic difficulty, accompanied by the national shortage in medical supplies and medications, MF PHCC continued in 2021 to serve beneficiaries with utmost safety. The Health Care Program (HCP) has a mental health program that accommodates the needs of the population living in the Lebanese territories.

It also houses Non-Communicable Diseases (NCD) management, reproductive health (RH), malnutrition screening and management, routine immunization, medical consultations, laboratory and radiology services, dental health services, and essential medications provision. Due to the challenging situations, the number of health services and beneficiaries at MF PHCC increased exponentially by the end of 2021 Prioritizing the health of the community members, MF Primary Health Care Center contributed to the dissemination of helpful health information through one to one counselling, collective awareness sessions and remote health awareness promotion through its social media and the staff's efforts.

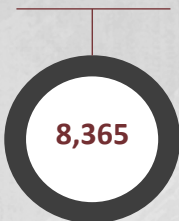
Number of  
Unique Patients



Number of  
Dental Services



Number of  
Pharmacy Services



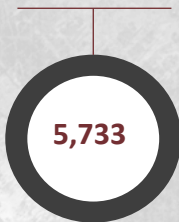
Number of  
Laboratory services



Number of  
Radiology services



Number of Other  
healthcare services\*



\*Other healthcare services include EKG, screening for non-communicable diseases, intra-muscular injections, and others.

## The MICRO-CREDIT PROGRAM: 223 SERVICES in 2021

MF Micro-Credit program stresses on the importance of the socio-economic impact as a quantitative evaluation of the utility of its entrepreneurs projects. This allows us to reach the goal where social, environmental, economic and financial impacts can be measured in a monetary unit. It is a very

important to stress the huge effect of the crises on the economy have also impacted our operations, and the lives and wellbeing of our beneficiaries. We are thus proud of the results that show we have weathered the storms well, and moreover, our effort is even more important in the coming period.



\*Self-sufficiency is negative for 2021 due to the challenges faced, which is acceptable due to the current situation



# THE ENVIRONMENT & DEVELOPMENT PROGRAM: 5,200 SERVICES in 2021

Sustainable development is maintaining a delicate balance between the human need to improve lifestyles and feeling of well-being on one hand, and preserving natural resources and ecosystems, on which we and future generations depend on the other. The Environment and Development Program (EDP) at Makhzoumi Foundation

aims to improve the environment as a valuable asset and to focus on empowering women, children and youth to enforce their role as active and responsible citizens who affect change in their communities leading the road towards sustainable development.

## Projects & Activities in 2021

### **AGRO-FORESTRY:**

The Agro-Forestry Nursery continues to produce trees and plants that are offered to municipalities, local NGOs, and communities countrywide.

### **YALLA NEFROZ:**

MF paved the way for this initiative through awareness raising activities and recycling bins for non-organic wastes in front of its centers.

### **CHILD & YOUTH AWARENESS SESSIONS:**

MF has dedicated a team for awareness raising, particularly for children.

### **YALLA NEFROZ EXPANSION:**

With the 6-year old trash crisis coming back to Beirut and the phenomenon of piles of garbage flooding the streets of Beirut in corners and beside the pavements, Yalla Nefroz is to be expanded as a glimpse of hope.

### **WOMEN EMPOWERMENT:**

Environmental up-cycling craft workshops that promote reduction of household waste through the 3 R (reduce, reuse and recycle) are continuously held as this Program is keen to disseminate and circulate this concept through its various activities and projects.

### **CLEAN UP THE MED:**

As a main interest to raise awareness and decrease pollution, the EDP participated in the yearly Clean Up the Med Campaign, coordinated by Legambiente Onlus. It was imperative to launch a contest that raised awareness on pollution, especially in the Mediterranean Sea.

### **CHALLENGING THE NEW NORMAL:**

As with most of the world, everyone had to make some changes during the coronavirus pandemic. It was prominent that the lockdown has led to an unprecedented opportunity for self-exploration and self-development from the confines of our home.

# The RELIEF & HUMANITARIAN SERVICES UNIT: 42,327 Services in 2021

MF relief project team, work in close relation with UNHCR and key governmental and non-governmental actors at field level to provide an integrated response to displaced, displaced people and vulnerable host communities residing in Beirut and Mount Lebanon. The team provides assistance at three sector levels:

- Primary health care (PHC) services
- Protection, including sexual and gender-based violence (GBV), child protection

**Basic Assistance:** In 2021, MF logistics team provided support to more than 164,265 beneficiaries in Beirut and Mount Lebanon. 9003 households' visits were conducted to assess the socio-economic situation. 78,163 cards were validated. 38,576 phone calls were made. 35,115 Pins were distributed and 1,841 non-food items to meet the beneficiaries needs. 540 food parcels were distributed, 111 hygiene kits, and 916 clothes.

**Gender-based Violence:** During 2021, 551 cases received case management support. 45% of the survivors reported facing physical abuse, noting that the majority of these incidents were perpetrated by intimate partners; additionally, 22% reported being subject to sexual assault, exerted by community members, landlords, employers or relatives.

**Child protection:** CP services were implemented in Beirut and Mount Lebanon. During 2021, the CP sector managed 510 new cases and conducted 2342 follow-ups with beneficiaries.

(CP), including street and working children (SAWC), persons with specific needs (PWSN), and community mobilization in Beirut.

- Basic assistance.

Under the framework of the Rapid Response Team (RRT) in Beirut and Mount Lebanon, MF teams continue their follow up with suspected, isolated and confirmed positive COVID-19 cases in Beirut and Chouf districts.

**Persons with specific needs:** During 2021, the PWSN team, have assisted elderly people, physically/mentally challenged beneficiaries, vulnerable displaced and persons with specific needs. The team provided 793 case management and 4372 consultations.





# The SOCIAL SERVICES OFFICE: 1,440

## Services in 2021

The social services office provides assistance to the most needy and crisis-affected communities. Through 2021 and despite all the challenges, the social services office was able to provide **1163** services in health and education.



**385**

School & Universities  
Tuition fees



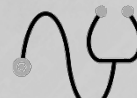
**425**

Hospitalization  
Support



**160**

Medication  
costs coverage



**193**

Other  
medical services

## COOPERATIONS

**Cooperation with Ministry of Public Health:** During March 2021, a cooperation was established with the Ministry of Public Health where four Non-Governmental Organizations were supported with two 5-liter oxygen concentrators, **1000** surgical masks, and **400** eyeglasses frames.

**Cooperation with Islamic Relief:** A cooperation was established with Islamic Relief worldwide where **1000** food kits and hygiene kits were distributed.

**Cooperation with MF Relief Projects:** A cooperation was established with UNHCR where **70** beneficiaries received financial assistance.

**Distribution of MF Medical Cards among beneficiaries:** **5000** cards were distributed to beneficiaries from needy families.

**Cooperation with Hospitals:** This cooperation involved using the medical hospitalization card that is launched between MF and several hospitals in Beirut and Mount Lebanon in order to facilitate and accelerate the services provision.

**Rehabilitation of a School Well:** During the 4th quarter of 2021, a well rehabilitation took place for Takaddom Al Thakafi School in Beirut where the well provided clean water for the area and the school.

## RECRUITMENT

**Recruitment:** The significances of the economic crisis in Lebanon, the Beirut Port Explosion, and the Covid-19 pandemic led to challenges in the recruitment processes among the population and especially young people. Despite the hard times, the

recruitment office of MF facilitated the recruitment of **277** persons in the fields of accounting, sales, customer service, data entry, warehouse keepers, driving, delivery, cleaning, and hospitality.

# MEMBERSHIP

## for increased Opportunities

Makhzoumi Foundation is proud to be a member of:



**REPUBLIC OF LEBANON**  
**MINISTRY OF PUBLIC HEALTH**

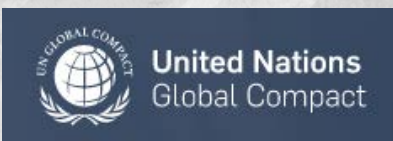


**United Nations**  
**Convention to Combat**  
**Desertification**



**IUSR**  
**INTERNATIONAL UNION**  
**FOR SOCIAL RESPONSIBILITY**

**الشبكة الإقليمية**  
**للمسؤولية الاجتماعية**





# PARTNERSHIP

## for increased Opportunities

Makhzoumi Foundation is proud to be a partner with:



\*For more partnership information, please check [www.makhzoumifoundation.org](http://www.makhzoumifoundation.org)

*“No One has ever become Poor by Giving”*

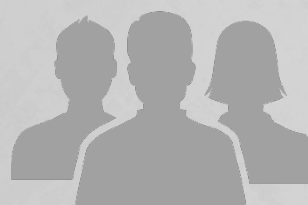
**Your support to Makhzoumi Foundation is precious**



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[www.youtube.com/user/makhzoumifoundation](https://www.youtube.com/user/makhzoumifoundation)

This document is produced by Makhzoumi Foundation in collaboration with its partners.  
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