Vision & Mission

Our Values & Principles

Respect for Human Rights
We recognize that all human beings are born free and equal in dignity and rights.

Empowerment
Empowering the community underlines everything we are and everything we do.

Leadership
Our best work comes through a collaborative approach that leads groups towards specific results.

Service Beyond Self
Philanthropy is our strong motivator to act from a concern for others.

Accountability
We are responsible for all our actions and decisions.

Transparency
We are guided by openness in the dissemination of our records.

Our Vision
To provide ultimate living conditions for every person in Lebanon

Our Mission Statement
To mobilize resources, build partnerships and develop the capacities of our community in Lebanon while promoting targeted education, affordable healthcare, workable startups, sustainable development and secured livelihoods.
MORE THAN 3 MILLION SERVICES
FOR OVER 650,000 BENEFICIARIES

Services By Numbers Since 1997

932,724 Healthcare Services
157,726 Training Certificates
12,518 Micro Loans

332,434 Environment & Development Outreach
1,429,026 Humanitarian Assistances
Makhzoumi Foundation is committed to support the implementation of the Sustainable Development Goals as follows:

1. **No Poverty**: DP / VTP
   - MC / RP
2. **Zero Hunger**: RP
3. **Good Health and Well-being**: HC / RP
4. **Quality Education**: VTP
5. **Gender Equality**: DP / HC / VTP
   - MC / RP
6. **Clean Water and Sanitation**: RP
7. **Affordable and Clean Energy**: DP
8. **Decent Work and Economic Growth**: DP / VTP
   - MC
9. **Industry, Innovation, and Infrastructure**: DP
10. **Reduced Inequalities**: DP / HC / VTP
    - MC / RP
11. **Sustainable Cities and Communities**: DP
12. **Responsible Consumption and Production**: DP
13. **Climate Action**: DP
14. **Life Below Water**: DP
15. **Life on Land**: DP
16. **Peace, Justice, and Strong Institutions**: DP
17. **Partnerships for the Goals**: DP / HC / VTP
   - MC / RP

**Abbreviations**:
- **DP**: Development Program
- **VTP**: Vocational Training Program
- **MC**: Micro Credit Program
- **RP**: Relief Project
- **HC**: Health Care Program

**Goals for Sustainable Development**
The vocational training program has been robust throughout 2022, with diverse courses targeted towards equipping students with necessary skills to excel. MF is known for its vocational services, reflected by its yearly statistics showing increasing student turnout and success stories. The vocational program welcomes beneficiaries from all nationalities, age groups, and gender.

Bearing in mind the importance of being a melting point, the statistics of this past year are a testament to the success of the Vocational training program (VTP). Depending on their geographical location, candidates are distributed across the five centers. Our centers have hosted 3,748 students from different nationalities, age groups, and backgrounds this past year.
THE NUMBERS: 3,748 students

There is a lot that distinguishes us. It is what makes us who we are!

**Distribution by Gender:** The vocational training program believes in the empowerment of women and thus it is reflected in the high registration of females 70% in different specialties.

![Distribution of students by gender](image)

**Age Groups:** The vocational training program attracts the youth of ages 15 to 25 years old as the biggest age group registered. This is a good indicator that training services are needed for youth to enhance their skills or gain a livelihood opportunity for better living conditions.

![Distribution of students by age groups](image)
The STEP FORWARD Initiative

We rose to the challenge, as is our custom.

207 participants in 2022

Unprecedented in their scope and influence, the challenges of this past year put the Step Forward Initiative (SFI) program to the test. Its mission became more desired, and its outreach more needed as more vulnerable youth and communities were exposed to debilitating living conditions, and their prospects for a hopeful future diminished significantly. The continuously changing needs of our community required us to employ dynamic methods that effectively adapt to adversities. The pandemic and the economic crisis complicated the access to our services, but they didn’t cripple it. Our approach was different. We immersed ourselves in the challenge and embraced the chances of our success. We discovered that we thrive on change and welcome it with formidable grit as our hope to build bridges and open doors for youth has never been as inspiring as it is now. This past year has taught us to view challenges as opportunities, to tell tales of success and write stories of becoming. We discovered that we were more than just a program, but a call to service. We welcome 207 youth in 2022 from diverse backgrounds into different programs from community service, volunteering, internship and leadership development. Our motivation to change the life of youth has never been more tenacious, and upon surveying the events of this past year, it becomes clear how pivotal and influential our work is.
The Primary Healthcare Program

46,454 Services in 2022

MF adopts whole-of-society approach towards providing high-quality health care services that are affordable and accessible, following United Nation’s sustainable development goals #3, Good Health and Well-Being, and #10, Reduce Inequalities. During the challenging times of socio-economic deterioration and the arising health risks witnessed in 2022, the primary healthcare center supported the national health system’s efforts in offering inclusive, equitable, and cost-effective integrated multi-sectoral health services.

The healthcare program provided 46,454 health services in 2022, encompassing physical and mental health consultations, laboratory tests, radiology imaging, dental services, screening programs for non-communicable diseases, malnutrition and mental disorders, medication management services, as well as general and targeted health education.
Numbers Speak for Themselves

**Unique Patients**
- 38,381

**Dental Services**
- 3,192

**Pharmacy Services**
- 6,857

**Laboratory services**
- 7,672

**Radiology services**
- 5,163

**Malnutrition Screening**
- 652

Projects implemented in 2022:

**UN Women and Mouvement Sociale**: The cash for work project is a women empowerment joint intervention with Mouvement Sociale and UN Women.

**UNHCR Rapid Response Team**: UNHCR Rapid Response Team project was first launched in 2020, in response to COVID-19.

**UNHCR and the Dutch health coverage**: Due to the increased vulnerability of the refugee community, UNHCR granted the susceptible Syrians and Lebanese health care coverage.

**Relief International**: Relief International provided coverage of the consultation fees for vulnerable Lebanese and refugees and diagnostic services.

**UNHCR Vaccination**: The community health workers continued to raise awareness about the safety and vitality of the vaccine.

**The mobile medical unit** is deployed on multiple occasions to conduct health campaigns in the community, facilitating the delivery of the health service to the patients. Raising awareness on reproductive health and family planning, a team of nurses and midwives visit multiple sites in Beirut and Mount Lebanon.
The Micro-Credit Program

140 services in 2022

The services provided by the MF Micro-Credit program have grounded on our community needs and evolved over the past 25 years to address a wider group of people, including women and youth. Financial and non-financial services are offered with continuous guidance because we believe that low and middle-income individuals should not be deprived of the opportunity to start their businesses. Sometimes, all that's needed is a little financial help and endorsement. Today, more than ever, after the financial, economic, and health crises that inflicted Lebanon, we provide financial and non-financial services to micro-entrepreneurs who wish to establish or develop a business activity to increase their income and improve or even sustain their economic status. The confidence our beneficiaries have put in us makes this program one of Lebanon’s leading microfinance programs. Since the beginning of the financial crisis in 2019, MF has transformed all the loans into Lebanese Pounds without additional fees.
SOCIO-ECONOMIC IMPACT...

MF Micro-Credit program stresses on the importance of the socio-economic impact as a quantitative evaluation of the utility of its entrepreneurs projects. This allows us to reach the goal where social, environmental, economic and financial impacts can be measured in a monetary unit. It is a very important to stress the huge effect of the crises on the economy have also impacted our operations, and the lives and wellbeing of our beneficiaries. We are thus proud of the results that show we have weathered the storms well, and moreover, our effort is even more important in the coming period.

The socio-economic impact shows the main usefulness, the prioritization and the communication of projects. We use it as a way of structuring the analysis and the underlying information for decision-making.

- **Negative Self-sufficiency**: $547.32 increase in profit
- **95% Profit reinvestment**
- **6 Start Up jobs**
- **3.6% Client-base increase**

*Self-sufficiency is negative for 2022 due to the challenges faced, which is acceptable due to the current situation*
The Environment and Development Program

8,081 services in 2022

Since its establishment in 1997, caring for the Environment has been one of the main objectives of MF. The first activity of the Foundation was agricultural and environmental, entitled Environment-Friendly Pest Control, implemented in November 1997. Through its activities and projects, the Environment and Development Program at MF tackles 14 out of the 17 SDGs.

it aims to improve the environment as a valuable asset and to focus on empowering women, children and youth to enforce their role as active and responsible citizens who affect change in their communities leading the road towards sustainable development. It includes three main divisions: Sustainable Environment, Women Empowerment, and Child and Youth Development.
AGRO-FORESTRY:
The Agro-Forestry Nursery continues to produce trees and plants that are offered to municipalities, local NGOs, and communities countrywide.

YALLA NEFROZ: This environmental project was launched in 2016, aiming to motivate the neighborhoods in Beirut to sort non-organic solid household wastes. MF placed sorting bins in front of its centers to gather and transfer the collected wastes for recycling. Later, this initiative expanded to other streets in Beirut, including paper collection, and a truck was ensured. Currently, more than 30 drop-off locations in Beirut, including pharmacies, schools, shops, and local NGOs, are available.

CHILD & YOUTH DEVELOPMENT: My Sustainable Beirut: A nationwide open virtual contest entitled “My Sustainable Beirut” was held, in collaboration with the Lebanese National Commission for UNESCO. It targeted youth to encourage them to learn more about the criteria of a sustainable city while getting involved in the visualization of a sustainable Beirut. In addition, it highlighted the SDG goal 11: Make cities and human settlements inclusive, safe, resilient and sustainable.

MIO Mediterranean Action Day 2021: The project ended in 2021, but as a follow up procedure, winning schools received tokens as an expression of admiration and respect to their work. Winning schools included Wellspring Learning Community, Al Imam Al Hassan, Al Hadi, for deaf, blind and learning disabilities and Rawdat Al Fayhaa - Tripoli.

WOMEN EMPOWERMENT: Workshops for ladies on up-cycling combining art along with respect of the environment are held along with other topics. In 2022, new topics were introduced namely: Sewing on patterns; Embroidery on stencil; Sewing for kids and quilling.

Women’s Global Development Prosperity: Expanding Women’s Labor Force in Lebanon: A proposal was submitted to the Lutheran World Relief (LWR), to be the service provider or planner for an exhibition that will be held within their project: Women’s Global Development Prosperity: Expanding Women’s Labor Force in Lebanon.

Solar Poles: Due to the power crisis in the country, 835 solar street lamps were installed by MF in the streets of Beirut, illuminating dark regions.

HANDY BY MF: Supports and Empowers WOMEN! It is an initiative that helps MF beneficiaries market their handmade and homemade products online on social media pages, and offline by participating in “Souk El Balad”, a community market that offers an opportunity for locals to sell their products, and other fairs.

BeMed 2022 Call for Micro-initiatives: A proposal was submitted to Beyond Plastic Med within its 2022 call for micro-initiatives. It targets actions that strive to curve plastic pollution in the Mediterranean region.
The Relief and Humanitarian Services Unit

251,166 services in 2022

The Syrian Crisis imposed a heavy economic and social toll on Lebanon, which has also faced a financial and health crisis since late 2019. It is all aggravated by COVID-19, cholera, and the consequences of the Beirut port explosion in 2020. People find it difficult to pay rent and food. Extreme poverty, economic instability, unemployment, reduced purchasing power and decreased access to services continued in 2022.

The abolishment of subsidies for basic food items, medicines and fuel further exacerbates the gravity of the situation. It affects the lives of most vulnerable, both among refugees, asylum seekers, and the host community, who largely continued to depend on cash and in-kind assistance to meet their basic needs, especially in the absence of any social safety program.
MF relief project team, work in close relation with UNHCR and key governmental and non-governmental actors at field level to provide an integrated response to displaced, displaced people and vulnerable host communities residing in Beirut and Mount Lebanon. The team provides assistance at three sector levels:

- Primary health care (PHC) services
- Protection, including sexual and gender-based violence (GBV), child protection
- Basic assistance

Under the framework of the Rapid Response Team (RRT) in Beirut and Mount Lebanon, MF teams continue their follow up with suspected, isolated and confirmed positive COVID-19 cases in Beirut and Chouf districts.

**Basic Assistance:** In 2022, the hard socio-economic situation, the COVID-19 pandemic, and the inflation in prices caused an increase in the number of vulnerable families. MF logistics team provided support to more than 214,433 beneficiaries in Beirut and Mount Lebanon. 3,921 households’ visits were conducted to assess the socio-economic situation of refugees and Lebanese and their shelter condition.

**Gender-based Violence:** During 2022, 353 cases received case management support. 53% of the survivors reported facing physical abuse, noting that the majority of these incidents were perpetrated by intimate partners; additionally, 15% reported being subject to sexual assault, exerted by community members, landlords, employers or relatives. Furthermore, 8% reported being subjected to rape by community members, family members, landowners or employers while 15% of GBV cases reported being subjected to psychological/emotional abuse.

**Child protection:** During 2022, the child protection sector managed 589 new cases and conducted 3585 follow-ups with beneficiaries.

**Persons with specific needs:** PWSN subjects to effective case management for refugees registered in UNHCR, under which they are identified as persons with specific needs who are at risk. It is divided into several vulnerabilities considered when social counseling occurs before deciding to be under the case management procedure.
The Social Aid Services

5,988 services in 2022

The social assistance system in Lebanon in 2022 was a mosaic of scattered plans with low coverage due to the consequences of Covid, the economic crisis, and the implications of the Beirut blast in 2020. MF compensates for the social assistance and mitigates the fragmentation and shortage of aid by supporting the most vulnerable. Through its fund management program, funds and grants are received from generous donors. This includes but is not limited to Mostafa and Aicha Makhzoumi Charity Fund (MAMCF), Imad and Caroline Makhzoumi Fund (IMF), and Monica Makhzoumi Fund (MMF). Funds provided social support to MF beneficiaries through assistance with education, healthcare, and food services. Our strategy starts with a strong, focused plan positioned to win with the community, made up of continuous support and empowerment where quantity and quality play a significant role in service choice.
SOCIAL SERVICES OFFICE

92% was the percentage of services done during 2022. The primary needs of the beneficiaries were tuition fees, medicine and hospitalization services. All the health services were followed up through the primary healthcare center, which was essential to beneficiaries’ referrals.

COOPERATIONS

The cooperation with the Relief and Humanitarian Services Unit (RHSU) at MF continued through 2022 through Non-Food Items distributions.

60 families benefitted from blankets, mattresses, kitchen sets, jerry cans, and solar lamps.

A cooperation with the Norwegian Refugee Council supported the coverage of home rent for beneficiaries threatened of eviction.

In September 2022, there was a distribution of milk cans.

During Ramadan 2022, there was a distribution of 30,000 food kits.

RECRUITMENT

The significances of the economic crisis in Lebanon, the Beirut Port Explosion, and the Covid-19 pandemic led to challenges in the recruitment processes among the population and especially young people. Despite the hard times, the social aid service office facilitated the recruitment of 150 persons in 2022 in the fields of accounting, sales, customer service, data entry, warehouse keepers, driving, delivery, cleaning, and hospitality.
MEMBERSHIP
for increased Opportunities

Makhzoumi Foundation is proud to be a member of:
PARTNERSHIP
for increased Opportunities

Makhzoumi Foundation is proud to be a partner with:

*For more partnership information, please check www.makhzoumifoundation.org
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Our Stories in a Glance!

Join Our Family

Makhzoumi Foundation
Beirut, Lebanon
Phone: 961-1-660890

info@makhzoumifoundation.org
www.makhzoumifoundation.org
www.facebook.com/makhzoumifoundation
www.twitter.com/makhzoumi
www.instagram.com/makhzoumi_foundation
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